Business Improvement Training (BIT)

Overview

Requested by a prominent Midlands college to deliver training in Lean and Business Improvement Techniques to their staff.

Project Solution

Developed a 1-Day training course to give college staff an overview of Lean and the 7 Wastes, together with "Business Improvement Techniques" (BIT).

The training was comprised of a mix of PowerPoint material (with a Workbook for each training delegate) and practical exercises in the workplace to try out the newly acquired tools and techniques and consolidate their new knowledge.

Results

Based on Post-Course feedback:

- Average knowledge of subject before training = 3.9

- Average knowledge of subject after training = 7.5

- Overall average evaluation of the course (based on the 4 questions) = 95.8%

- 60% of delegates said they would like to learn more about this subject (i.e.; those who are considering undertaking an NVQ in Business Improvement Techniques).

Of the exercises undertaken:

- All could be completed at little or NO cost.

- 67% of the planned BIT initiatives would result in tangible savings / improvements for the College. The remaining 33% could result in improved image / customer perception for the College.

- A printing reduction activity could result in >£13,000 p.a. cost saving for the College (cost saving estimated by the delegates). No cost to implement.

- An end of day switch-off campaign could result in an estimated £30,000 p.a. cost saving for the College. Again, no cost to implement.

B.I.T. KNOWLEDGE

BEFORE TRAINING
AFTER TRAINING